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Important Customer Information Conditions of sale

- Ozlogs TM Concrete Products are manufactured to be installed within the design specification requirements as per our Engineer Specifications.
- Use our specs as a guide only as an Engineer must be consulted if the site parameters / conditions differ to those on the Ozlogs TM Engineer Specifications.
- Consult your local council for their regulations and requirements for your specific project.
- The selection of Products including length, thickness and quantity remains the responsibility of the purchaser and / or their engineer, as not all products may be suitable for all types of projects.
- Landscape walls using the Concrete Post System are designed for no surcharge. For locations where a surcharge will apply an engineer must be consulted.
- Retaining walls using the Tetrawal Galvanized Post System are designed for a maximum 5kPa Surcharge only. (Note: This also does not allow for heavy compactors or machinery to be placed immediately behind the wall.) Small cracks and or bowing may occur under additional load conditions or insufficient and incorrect/ heavy handling of backfilling procedures. Gently Backfill.
- We recommend a "No Load Zone" of heavy machinery for a distance measured from the rear of the wall of 2 x height of wall measured perpendicular to the wall.
- Please order carefully as we cannot accept returns.
- The correct installation of the Ozlogs TM Concrete Products including the selection, handling, placement and backfilling is the full responsibility of the purchaser / installer.
- Colour variation, efflorescence and minor hairline cracks are an occurrence of concrete and masonry products and are not a product fault.
- Concrete is hardy and durable but it is not indestructible! Incorrect placement, usage, handling, chemicals, pressure hose, surcharge, vibrations or ground movement can damage or stress concrete.

"Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skilful execution; it represents the wise choice of many alternatives"